Mini VAIN Mobile Medical Spa
Cancellation & Deposit Agreement

Thank you for choosing Mini VAIN Mobile Medical Spa. To ensure a smooth experience for all of our concierge patients, please review and sign the following agreement regarding deposits, cancellations, and rescheduling for concierge services and mobile events.
By signing below, you acknowledge that you have read, understand, and agree to abide by the policies outlined in this document.

Concierge Appointments

• A $300 deposit is required at the time of scheduling to secure your appointment.
• Deposits are refundable if canceled or rescheduled 48 hours or more prior to your appointment.
• Cancellations made within 48 hours of the scheduled appointment will result in forfeiture of the deposit.
• Deposits are applied toward the final balance at the time of service.
• Final charges are based on services rendered (e.g., Botox per unit, filler per syringe, IV/IM therapy per service).

Private Events

• A $2,000 minimum spend is required for all private events.
• A $500 deposit is due at the time of booking and will be applied to your total.
• Deposits are refundable if canceled or rescheduled 14 days or more prior to the event date.
• Cancellations made within 14 days of the event will result in forfeiture of the deposit.
• Final headcount, services, and add-ons must be confirmed at the 14-day host check-in.
• Reductions in patient count after this date will not decrease the final fee.

Children's Birthday Parties

• A **minimum of 5 children** is required to book a party, at **$200 per child**.
• A **50% deposit** based on the estimated guest count is due at the time of booking.
• Deposits are refundable if canceled or rescheduled 14 days or more before the event date.
• Cancellations made within 14 days of the party will result in forfeiture of the deposit.
• Final headcount, extras, and add-ons must be confirmed at the 14-day host check-in.
• Reductions in head count after confirmation will not reduce the final fee.
• A **20% service charge** is automatically added to the final balance to cover staff time, travel, setup, sanitation, and event preparation.

Rescheduling

• **Concierge Appointments:** May be rescheduled with at least 48 hours' notice; deposit transfers to new date.
• **Private Events & Children's Parties:** May be rescheduled with at least 14 days' notice, subject to availability; deposit transfers to new date.

Weather & Unforeseen Circumstances

• If unsafe travel or service conditions arise, Mini VAIN will reschedule your appointment or event at no cost.
• If the concierge patient elects to cancel instead, standard cancellation terms apply.

Emergencies & Exceptions

We understand emergencies happen. Exceptions may be granted for documented emergencies or extenuating circumstances at management's discretion.

Payment & Enforcement

• A valid credit card is required at the time of booking.
• Deposits, minimum spends, service charges, and cancellation fees are charged to the card on file.
• All outstanding balances must be paid in full prior to future bookings.